



ANIMAL FRIENDS INSURANCE CASE STUDY

Supporting a large insurance company to keep its site and assets secure

VENTURE SECURITY MANAGEMENT

Security requirements:

- Lock and unlock the buildings 6 days a week
- Respond to alarm calls
- Consult on and manage CCTV and access control upgrade
- Ongoing management and maintenance of fire and alarm systems
- Unlocking premises every morning and securing every evening

Animal Friends Insurance is an award-winning pet insurance specialist with a commitment to supporting animal welfare charities around the world. The company is one of the largest pet insurance providers in the UK and employs around 350 people at its site in Amesbury, Wiltshire.

In 2017, following serious ongoing problems with the previous provider, Animal Friends decided to put its security contract out to tender. The company wanted to work with someone they could trust and rely on. After meeting with three providers and impressed by the team's experience and work ethos, Venture was awarded the contract.

**animal
Friends**
Pet Insurance Experts

With two large buildings on site, Animal Friends had previously managed its own locking and unlocking. Venture now provides this service, being flexible around the needs of the business. Key areas are checked and in emergency and alarm situations Venture's team is on site in under 20 minutes. Animal Friends sees Venture as a valuable addition to the team and with the addition of the updated CCTV and access control system, has complete peace of mind that the site and assets are being protected.

“I never worry about the site with Venture on the case and wouldn't hesitate in recommending them. They're very professional, honest and trustworthy and we have a fantastic working relationship.”

HELEN BUTLER, OFFICE MANAGER

RESULTS

- ☑ SIA licensed security officers on call 24/7
- ☑ Full sweep of each building undertaken, and checks conducted in key areas of the site
- ☑ Locks and unlocks provided to fit with the changing needs of the business
- ☑ Responsibility for responding to alarms taken off staff members
- ☑ New state-of-the-art CCTV and access points system installed
- ☑ Excellent channels of communication

FIND OUT MORE

The award-winning team at Venture has been supporting local authorities, private and public sector organisations across the region for more than a decade.

To find out more about our specialist security services, call us for a free, no obligation chat, on: **01264 391538**, email **office@venturesec.co.uk** or complete our online enquiry form.

