



CRESCENT PHARMA CASE STUDY

Responding to alarms for leading pharmaceutical company

**VENTURE
SECURITY
MANAGEMENT**

Security requirements :

- The support of fully trained and SIA licensed security officers
- Key holding and alarm response for its head office building and distribution centres
- Comprehensive electronic reporting

Crescent Pharma based in Hampshire was founded in 2003 and employs more than 100 people. The fast growing, privately owned company produces and markets generic medicines, as well as over-the-counter consumer healthcare products. As one of the leading enterprises in UK healthcare, Crescent Pharma currently supplies an extensive range of medicines to the NHS, as well as exporting products to over 40 territories globally.

Originally based in Overton, Crescent moved its head office to a new larger site in Basingstoke in 2019. The company also has warehousing in Andover and Barnsley, and an associated manufacturing site in London.

Crescent
PHARMA LIMITED

Venture Security has worked with Crescent Pharma since 2014, providing key holding and alarm response services. Venture was brought in to take responsibility for responding to alarm activations away from employees, relieving them of the need to visit the premises at unsociable hours and the risk of encountering intruders.

In the event of an alarm, Venture will attend the site to investigate the cause when necessary. In the case of a break-in, Venture will call and liaise with the police and remain on site until the site is secure, with officers also being trained in crime scene preservation.

A full report of every incident, including photographs where appropriate, are supplied to Crescent to ensure they are always kept fully informed. This includes offering advice and highlighting any maintenance issues that may be leading to false alarm call outs.

“What we find very appealing about Venture is that they are a local company and very professional. They are easy to work with and highly responsive to requests. They listen and are genuinely nice people. Importantly, Venture makes our lives easier and I’d recommend them wholeheartedly. If you’re looking for a security contractor, put Venture at the top of your list.”

JULIA ALLWOOD, PA TO CHIEF EXECUTIVE, CRESCENT PHARMA

RESULTS

- ✓ All alarm activations managed by Venture’
- ✓ Risk and responsibility removed from Crescent Pharma employees
- ✓ Experienced and knowledgeable security officers in attendance
- ✓ Security officers trained in conflict management and crime scene preservation
- ✓ Comprehensive reporting and communication provided
- ✓ Complete peace of mind

FIND OUT MORE

The award-winning team at Venture has been supporting local authorities, private and public sector organisations across the region for more than a decade.

To find out more about our specialist security services, call us for a free, no obligation chat, on: **01264 391538**, email **office@venturesec.co.uk** or complete our online enquiry form.

