



LAWTON COMMUNICATIONS GROUP CASE STUDY

## Removing the risk faced by employee key holders

VENTURE  
**SECURITY**  
MANAGEMENT

Security requirements :

- ✓ The support of fully trained and SIA licensed security officers
- ✓ Key holding and alarm response for two large office buildings in Southampton
- ✓ Premises locks and unlocks
- ✓ Regular and comprehensive reporting

**Lawton Communications Group based in Grosvenor Square, Southampton, is a privately owned group of companies that encompasses two specialist communications agencies, Five by Five and Dragonfish.**

For many years, the group had depended on staff members to unlock the premises in the morning and for the cleaning team to lock up at the end of each day. Staff members who were key holders would then work on rotation to respond to any alarm activations out of hours.

This all changed when Venture Security was brought on board in November 2018.

**LAWTON**  
COMMUNICATIONS GROUP

Venture's fully trained and SIA licensed security officers now manage all alarm activations, along with locks and unlocks for the two buildings. The officers check windows, blinds and doors are closed, and lights are off; they also look out for any other maintenance issues. Lawtons is then provided with a detailed report and photos of anything that is not as it should be.

Venture's officers are aware of the bespoke requirements of the site and its alarm systems and support Lawton's facilities manager to manage these, while their reports highlight areas where additional staff training may be required.

**“Venture is very easy to work with. I can call them anytime and someone is always on the end of the phone. I am very confident in their knowledge and skills and can rely on them to act responsibly, to deal with everything in a timely and appropriate manner.**

**“If there is an issue, Venture will handle it from start to finish and that saves us a lot of time. It gives us great peace of mind knowing that a trained and experienced security operative is dealing with things, rather than placing any risk or responsibility on our staff members. They are the perfect security service for us and I would highly recommend them.”**

NORMAN CAVE-BROWNE-CAVE, IT & FACILITIES MANAGER,  
LAWTON COMMUNICATIONS GROUP

## RESULTS

- ✓ All locks, unlocks and alarm activations managed by Venture
- ✓ Risk and responsibility removed from employees
- ✓ Experienced and knowledgeable security officers on call
- ✓ Security officers trained in conflict management and crime scene preservation
- ✓ Comprehensive reporting and communication provided
- ✓ Complete peace of mind

## FIND OUT MORE

The award-winning team at Venture has been supporting local authorities, private and public sector organisations across the region for more than a decade.

To find out more about our specialist security services, call us for a free, no obligation chat, on: **01264 391538**, email **office@venturesec.co.uk** or complete our online enquiry form.

