



SENKO CASE STUDY

Providing alarm response services for Basingstoke tech firm

**VENTURE
SECURITY
MANAGEMENT**

Security requirements :

- Key holding and alarm response for offices and warehousing
- The support of fully trained and SIA licensed security officers
- Comprehensive reporting procedures
- A reliable and trustworthy security partner

Technology specialist, Senko Advanced Components, based in Basingstoke is a subsidiary of SENKO. As a global leader in the field of optical interconnect products, SENKO has 14 offices and dozens of design and manufacturing facilities spread across the world.

The company's UK base in Basingstoke features office space and warehousing and employs approximately 32 members of staff.

SENKO[®]
Advanced Components

Venture was contacted by Senko in October 2020 when the company began looking into options for local key holding and alarm response services. The team at Senko was impressed by Venture's experience and communication and subsequently awarded them the contract.

Prior to working with Venture, responsibility for responding to alarms and attending the site out of hours had generally fallen to the warehouse manager. This included being called to the premises in the early hours several times and on one occasion even arriving to find the police on site looking for an escaped prisoner.

Believing there had to be a better - and safer - way Senko began researching local security providers who may be able to help. Venture now handles all alarm activations, relieving employees of the need to attend at unsocial hours and the possibility of confronting intruders.

“The result of working with Venture has been brilliant, as they make everything very easy. They are polite, knowledgeable and proactive, and I have complete trust in them. Calling on the services of Venture is genuinely one of the best things we’ve ever done. Their responses and communication are excellent and we’re very happy with the service. If you’re thinking of working with them, I’d say go for it!”

PHIL DICKSON, WAREHOUSE MANAGER, SENKO

RESULTS

- ✓ All risk is taken away from employees
- ✓ Venture's officers are prepared and on site quickly
- ✓ Officers are experienced and trained in conflict and crime scene management
- ✓ Venture alerts and liaises with the police when necessary
- ✓ Comprehensive reporting is provided for every incident

FIND OUT MORE

The award-winning team at Venture has been supporting local authorities, private and public sector organisations across the region for more than a decade.

To find out more about our specialist security services, call us for a free, no obligation chat, on: **01264 391538**, email **office@venturesec.co.uk** or complete our online enquiry form.

