



STANNAH GROUP CASE STUDY

Protecting 19 locations for world-famous manufacturer Stannah

VENTURE SECURITY MANAGEMENT

Security requirements :

- Reception security officer provided outside of office hours
- Premises locked and unlocked each day
- Key holding and alarm response (including fire alarms)
- Mobile patrols of the premises

Stannah Group is one of the UK's leading engineering companies. It remains an independent, family owned and run firm today. From its base in Andover, the company designs, manufactures and installs lifts and stairlifts, with customers based across the world.

Prior to contracting Venture Security, Stannah Group had been experiencing issues with its previous security company that are often found within the security industry – high turnover and poor calibre of security staff. It was felt that the service being delivered was no longer reaching the standard required, so the facilities team decided to review their options.

Stannah

Venture was recommended to Stannah Group by an existing supplier and was a natural choice being a local, family run company that is focused on quality standards and methods of best practice. The two companies also share a similar ethos in relation to training and development and believe in fair pay for staff.

“One of Venture’s main strengths is their ability to react quickly, which is fantastic. They are flexible and always provide the cover we need, and we wouldn’t hesitate to recommend them.”

GARY WOODS, FACILITIES MANAGER, STANNAH GROUP

Venture now provides a range of different security services for Stannah Group, being flexible in supporting shift patterns that can change at short notice due to production schedules and providing a comprehensive and robust reporting process.

RESULTS

- ✓ 19 Stannah Group sites located across Andover and Salisbury are being protected by Venture
- ✓ The same fully trained and SIA licensed security officers work at Stannah Group wherever possible, providing continuity and familiarity
- ✓ Telecentre staff who work shift patterns are kept safe by the Venture team, who man the front desk as an added security measure outside of usual opening hours
- ✓ Responsibility is taken off staff members, with Venture acting as a keyholder and managing the locking and unlocking of the premises every day
- ✓ Alarm activations are responded to quickly, with Venture having an average response time of 20 minutes
- ✓ Venture’s security officers act as a deterrent and close any window of opportunity for would-be criminals by carrying out mobile patrols at random times throughout the night

FIND OUT MORE

The award-winning team at Venture has been supporting local authorities, private and public sector organisations across the region for more than a decade.

To find out more about our specialist security services, call us for a free, no obligation chat, on: **01264 391538**, email **office@venturesec.co.uk** or complete our online enquiry form.

